

Biodiversity Offsets and Agreement Management System (BOAMS) for Local Government

Biodiversity Offset Scheme (BOS) Local Government Webinar Series

Webinar 1

Angela Taylor Senior Project Officer Biodiversity Assessment Method Team

5 December 2025



Department of Climate Change, Energy, the Environment and Water

NSW GOVERNMENT

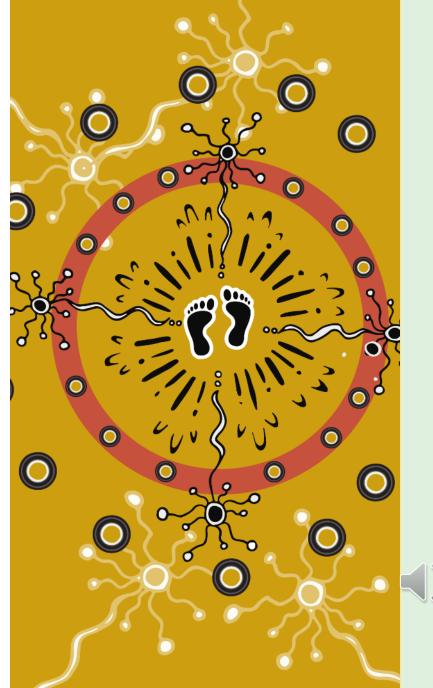
Acknowledgement of Country

The Department of Climate Change, Energy, the Environment and Water acknowledges that it stands on Aboriginal land.

We acknowledge the Traditional Custodians of the land and water, and we show our respect for Elders past, present and emerging.

We do this through thoughtful and collaborative approaches to our work, seeking to demonstrate our ongoing commitment to providing places in which Aboriginal people are included socially, culturally and economically.

Artist and designer Nikita Ridgeway from Aboriginal design agency –Boss Lady Creative Designs, created the People and Community symbol.



Key acronyms

Term
A person accredited to apply the Biodiversity Assessment Method under the Biodiversity Conservation Act 2016
Biodiversity Assessment Method
Biodiversity Assessment Method Calculator
Biodiversity Development Assessment Report
Biodiversity Offsets and Agreement Management Systems
Biodiversity Offsets Scheme
Department of Climate Change, Energy, the Environment and Water
Interim Biogeographic Regionalisation for Australia
Multi-Factor Authentication
Plant Community Types
Serious and Irreversible Impact
Threatened Ecological Communities





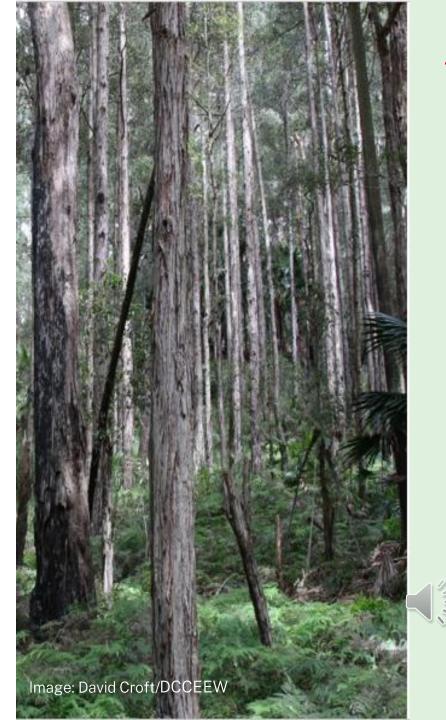
110

NSW GOVERNMENT

Image: John Spencer/DCCEEW

Overview

- BOAMS-Council User Access
- BAM-C
- Credit reports
- Notifying the Department of a planning approval with an offset obligation





Overview



⊘ BOAMS is the system used to administer the Biodiversity Offsets Scheme.

- It is used by consent authorities, to review BAM-C assessments when reviewing BDARs and to record legal credit obligations from planning approvals.
- Following the introduction of multi-factor authentication, Council staff require an individual BOAMS account that is linked to their Council to be able to access and review a BAM-C assessment. The Council must have also been added as case party in BOAMS.
- To request individual BOAMS accounts for staff at your Council contact <u>bosdigital@dcceew.nsw.gov.au</u>.



BOAMS – council/consent authority user access

BOAMS

- Not mandatory for consent authorities
- Provides access to BAM-C assessments, uploaded attachments (including shapefiles, credit reports etc.)
- Provides online access to the notification of determination system
- Allows for notification of changes to the credit obligation identified in the BDAR
- Works best with Chrome or FireFox and will not load in Safari



Adding a council as a case party



Credit R	ecording (0)	
👔 Case Pa	rties (1)	New
Party ID Full N	an Case Parties	count
CP-37	Assessor	
		View All
Propert	ies (0)	New
C Related	Cases (0)	
📋 Retire C	redit Case (0)	
Attachn	nents (0)	Upload Files

New Case Party										
Select a record type										
	Individual Landholder									
	Assessor									
	Authorised Person									
0	Consent Authority Member									
	Contact Person									
	Corporation Landholder									
۲	Council Member									
0	Credit Buyer									
	Interest Holders									
	Cancel Next									



Adding a council/consent authority as a case party and submitting a case

		^
	* = Required Info	ormation
Council Member Details *Name	*Case	
Test	Q <u> 00053141</u>	×
Q "Test" in Contacts		
Test Council Bonny Lagoon Council		~
	Cancel Save & Ne	ew Save
~		
	Edit Create Assessment	Submit to Consent Auth

BAM-C cases must be finalised within 14 days of the BDAR being submitted

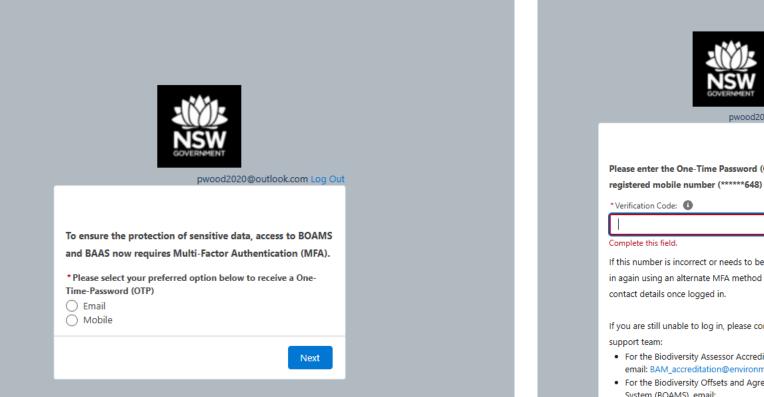
BOAMS consent authority login





Consent authorities should login into BOAMS at: <u>https://customer.lmbc.nsw.gov.au</u>

Multi-Factor Authentication



pwood2020@outlook.com Log Out

Please enter the One-Time Password (OTP) sent to your

If this number is incorrect or needs to be updated, you can log in again using an alternate MFA method and update your

If you are still unable to log in, please contact the relevant

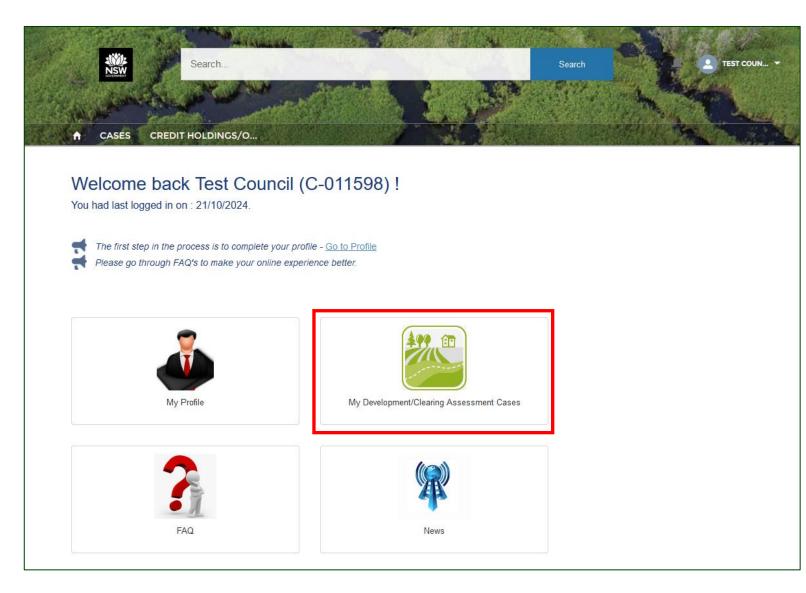
- For the Biodiversity Assessor Accreditation System (BAAS), email: BAM_accreditation@environment.nsw.gov.au
- For the Biodiversity Offsets and Agreement Management System (BOAMS), email: BOSCREDITS@environment.nsw.gov.au







Council/consent authority access







Opening a parent case

	NSW	Sector Se	Search			Search		TEST C	COUN	6
fi -	CASES	CREDIT H	OLDINGS/O						under and a second	C
				*						
50+ iter		d by Application I	nt/Clearing Assessment	•	Q Search this	list	≉ • Ⅲ •	C ,	C	T
50+ iter	ns • Sorte conds ago	d by Application I		Cases 🗸	Q Search this Status V	list Date/Time Opened →			C	Ŧ
50+ iter	ns • Sorte conds ago	d by Application I	Number • Filtered by All cases - Applicati	Cases ▼ on Type, Business Unit • Updated a		land land			•	▼ ^
50+ iter few sec	ns • Sorte conds ago	d by Application I Appl ↑ ~	Number • Filtered by All cases - Applicati	Cases v on Type, Business Unit • Updated a Subject v	Status 🗸	Date/Time Opened 🗸	Conta V			Y
50+ iter few sec	ns • Sorte conds ago	d by Application I Appl ↑ ~ 00012299	Number • Filtered by All cases - Applicati Case Type ~ Application Development Parent	Cases on Type, Business Unit • Updated a Subject ~ Philtest 110918	Status ∨ In-Progress	Date/Time Opened ~	Conta ∨ EA BAM		•	Y
50+ iter few sec 1 2	ns • Sorte conds ago	d by Application I Appl ↑ ~ 00012299 00012316	Number • Filtered by All cases - Application Case Type Application Development Parent Application Development Parent	Cases on Type, Business Unit • Updated a Subject ~ Philtest 110918 PW linear test 110918	Status ~ In-Progress In-Progress	Date/Time Opened ~ 11/09/2018 10:06 am 11/09/2018 2:35 pm	Conta V EA BAM EA BAM			▼

Scroll to or search for the case you want to open using the case name or number

 Click on the blue parent case number



Opening a related case

CASES CREDIT HOLDINCS/O Case DOO52782 Type Status Development Submitted to Consent Authori Additional Information Subject reports Description Contact Name EA BAM DA Number/Major Projects ID Credit Outcome Cbligation Accepted Priority Medium	Status Submit Contact Pending Last Up	ted to Consent Authority for Review Person on Register credits to appear on Register? dated by Assessor ion Origin	Review	Scroll down t related cases click on the b related case r	and lue
Related Cases (1)					
Application Number	Case Type	Case Number	Status		
00052783	Development Assessment	00052782/BAAS01234/24/00052783	Finalised		
				View All	



Opening a BAM-C case



Case 00052782/BAAS	S01234/24/0005	2783			BAM Calculator
Application Type Development Assessment	Type Development	Status Finalised	Related	1 Parent Cases 782	
Assessment Details					
Subject reports				Related Parent Cases 00052782	
Description				Status Finalised	
Contact Name EA BAM					
Additional Details					
Priority Medium				Application Origin	
			-	Web Email	

Click on the BAM Calculator button to view the BAM-C Assessment

♀ If the BAM-C does not open, ensure your browser allows pops up from the LMBC webpage. Refer to page 6 of the BAM-C User Guide for guidance



Reviewing the BAM-C case

BAM Calculator	App last updated: 13/104/2023 10:00 (Version: 1.4.0.00) BAM data last updated *: 14/03/2024 (Version: 67) * Disclaimer											
Image: Second	C+LOGOUT											
1. Assessment details 🗭 2. Site context 🧭 3. Vegetation 🧭 4. Habitat suitability: Predicted 🧭 5. Habitat suitability: Candidate 🧭 6. Habitat survey 🧭 7. Credits 🧭 8. Credit classes 🧭 9. Price 🧭												
ALERTI During October 2024 the BAM-C data will be updated from BioNet. BAM-C systems changes will be rolled out at the same time. Information on the expected changes will be communicated to you via email and release notes.												
Welcome to the Biodiversity Assessment Calculator The 'DEH BAM Calculator' is an online application of the Biodiversity Assessment Method (BAM). The calculator uses the rules and calculations outlined in the BAM, and allows the user to apply the BAM at a site and observe the results of the assessment. The BAM and the calculator provides:	alilite NSW											
 a consistent method for the assessment of the impact on biodiversity on a proposed development or major project, or clearing site a scientific and repeatable calculation of how the biodiversity impacts need to be the offset for biodiversity impacts (quantified as biodiversity oredits) as required to achieve a standard of no net loss' of biodiversity a consistent method for the assessment of the biodiversity values of a stewardship site and how those values will change under conservation management 	Biodiversity Assessment Method (BAM) Calculator Une park											
Biodiversity Assessment Calculator By using this Biodiversity Assessment Calculator, you agree to the terms and conditions as specified by the disclaimer below. START NOW												
Disclaimer The use of this Biodiversity Assessment Method Calculator (App) is subject to the following terms and conditions: Office of Environment and Heritage (DEH) endeavours to make sure all the information provided in this App is correct at the time of its publication or posting. To the extent legally pemitted, OEH gives no warranty about and accepts no responsibility for the accuracy, completeness or suitability of information, or for advice given in this App or any linked alle, or for any error or mission in that information. The data available from the BAM Calculator has been prepared in good faith, exercising all due care and attention, but no representation or warranty express or limited, is made to the relevance, accuracy, completeness or fitness for purpose of this information in respect of any particular user circumstances. With respect to the biodiversity data and biodiventity credit outcomes detemined using the BAM, it should be noted that some data values are subject to change.	Version 1.1 Benchmarks – archived data											
Additional information on the BAM data Benchmark values for Plant Community Types The benchmark data in the BAM Calculator have been prepared for more than 850 bioregional vegetation classes. Bioregional vegetation classes are an amalgamation of IBRA regions and Keith Vegetation Classes.	No. No.											
Benchmarks describe the reference state to which sites are compared to assess the biodiversity values of native vegetation and threatened species habitat. The reference state relates to best-on-offer sites which are those sites within the contemporary landscape with higher numbers of native plant	DOWNLOAD											
species, greater structural complexity and replete with functional components, relative to other sites of the same vegetation type. Richness and foliage cover benchmarks have been created by modelling data from more than 38,000 full-floristic 0.04 ha plots (approximately 1.25 million records) and represent the 75th percentile of the data distributions for richness and cover of trees, shrubs, grasses & grass-like, forbs ferns and other growth forms. They assume average prior rainfall conditions and represent the average benchmark value over 12 months.	Rates of increase/rates of decline											
Function benchmarks were generated from approximately 14,000 records from 0.1 ha plots, and were created at a variety of dassification levels (up to Formation) based on numbers of available plots. They represent the 75th percentile of each attribute's raw data distributions. Threatened species The data for many threatened entities used in the BAM Calculator have been reviewed and/or generated via a consensus-based expert elicitation process involving OEH and external species experts. However, data review for a subset of entities (primarily threatened plants) is on-going. Queries relating to threatened species data should be directed to bionet@environment.nsw.gov.au. This website is working to conform to Level AA of the Web Content Accessibility Guidelines version 2. If you encounter accessibility difficulties, please contact us.	No. No. No. No. No. No.											



 $\dot{\mathbb{Q}}^{\epsilon}$ If you need help navigating the BAM-C refer to the BAM-C User Guide



Assessment details and site context (Tabs 1 and 2)

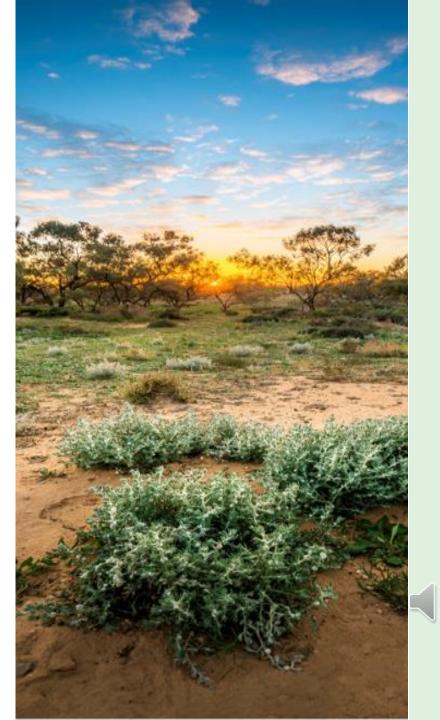
Assessment Details Tab

Check the correct assessment type has been identified

Site Context Tab

- Check correct IBRA Region and IBRA subregion are identified
- Check that the percentage native vegetation cover entered for the assessment area is correct

Check landscapes features have been entered



Vegetation Assessment (Tab 3)

Vegetation Tab check that:

- ⊘ Data for all PCTs and has been entered and associated TECs identified
- Vegetation zones as justified in the BDAR are correctly identified
- Plot data has been entered correctly and that there was sufficient survey effort
- Patch size and area of impact are correctly identified



BAM Biodiversity Credit Report (Like for like)

PCTs With Customized Benchmarks

PCT

268-White Box - Blakely's Red Gum - Long-leaved Box - Nortons Box - Red Stringybark grass-shrub woodland on shallow soils on hills in the NSW South Western Slopes Bioregion

Plant community types (PCT) & ecological communities									
Formation *	Class *	Plant community type *	PCT % cleared	Associated TEC *	BC Act listing status	EPBC Act listing status	Action	- Selete	
Grassy Woodlands	Coastal Valley Grassy Woodlands	3321 - Cumberland Shale- Sandstone Ironbark Forest	21	Shale Sandstone Transition Forest in the Sydney Basin Bioregion	Critically Endangered Ecological Community	Not Listed	ADD VEG ZONE	Ks modified	



Habitat Suitability: Predicted and Candidate (Tabs 4 and 5)

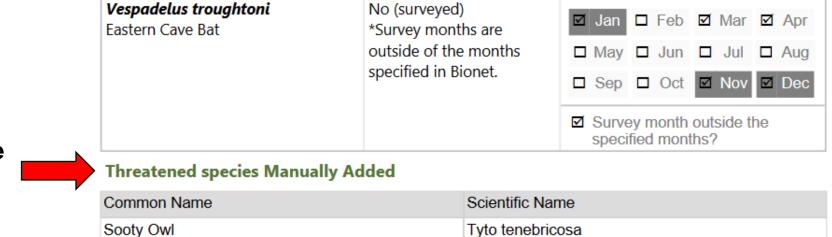
- Tab 4 lists predicted credit species and Tab 5 lists candidate credit species that are predicted to occur on the site based on criteria in ss5.2.1 of BAM 2020.
- Predicted species can only be removed when:
 - It habitat constraints identified in the TBDC are absent,
 - @ geographic limitations for the species are met,
 - It the species is a vagrant as evidenced by the outcomes of consultation with a species expert and DCCEEW.
- Candidate species may also be removed where microhabitats required by the species are absent or if microhabitats and habitat constraints for the species are substantially degraded (BAM ss5.2.3).
- Check that evidenced based justification for the removal of species is provided in the BDAR to Councils satisfaction and that any species previous recorded on the subject land have been added to the assessment.





Habitat Suitability: Predicted and Candidate Predicted threatened species (Ecosystem credits) Habitat Veg Zone - Confirmed Species is Species 🔁 Geographic limitations vagrant (3) predicted species * (3) constraints 3408_good Esacus Yes \sim Within 2 km of ---magnirostris Phascolarctos coast Beach Stonecinereus curlew × (Foraging) Koala Falsistrellus 3032 good Yes \sim tasmaniensis Eastern False Pipistrelle Haliaeetus 3408_good Yes \sim 3408 good leucogaster N/A|Waterbodies White-bellied Candidate threatened species (Species credits) Within 1km Sea-Eagle of a rivers. Confirmed (Foraging) candidate species lakes, large 0 Habitat constraints Habitat degraded 0 Geographic limitations Species is vagrant 🕤 Species dams or creeks. Acacia pendula - endangered No v 1 wetlands population Acacia pendula population in the and Hunter catchment coastlines Yes Cymbidium canaliculatum v Epiphytes Must be within Hunter endangered population Epiphytic in a range of catchment as defined by Cymbidium canaliculatum eucalypts and Australias River Basins population in the Hunter AngophoralFallen/standing (Geoscience Australia Catchment dead timber including logs 1997)) SEARCH CANDIDATE SPECIES

Habitat Suitability: Predicted and Candidate **Species Reports**



Candidate **Species** added:

Candidate **Species** removed:

Threatened species assessed as not on site

Refer to BAR for detailed justification

Common name	Scientific name	Justification in the BAM-C
Broad-billed Sandpiper	Limicola falcinellus	Habitat constraints
Charmhaven Apple	Angophora inopina	Refer to BAR
Curlew Sandpiper	Calidris ferruginea	Habitat constraints

Tyto tenebricosa



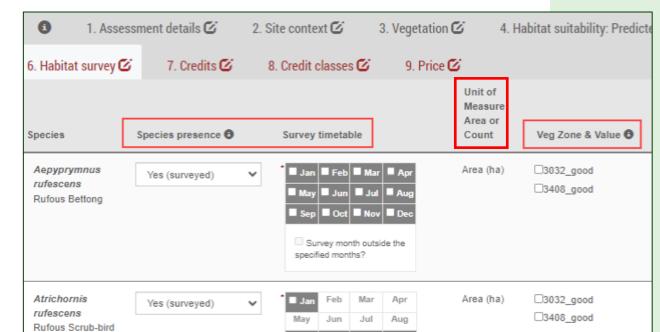


Habitat Survey (Tab 6)

Assessor must indicate presence or absence of candidate species via:

- Survey
- Expert Report
- -Assuming presence
- Important Habitat Mapping
- Check that survey has been undertaken during specified months. If outside check that adequate justification has been provided in the BDAR.
- For each species check that the correct vegetation zones and extent of impacts have been entered.
- For each species check that the area or count entered in the BAM-C is consistent with values specified in the BDAR and any submitted digital files.

21





Credit summary (Tab 7)

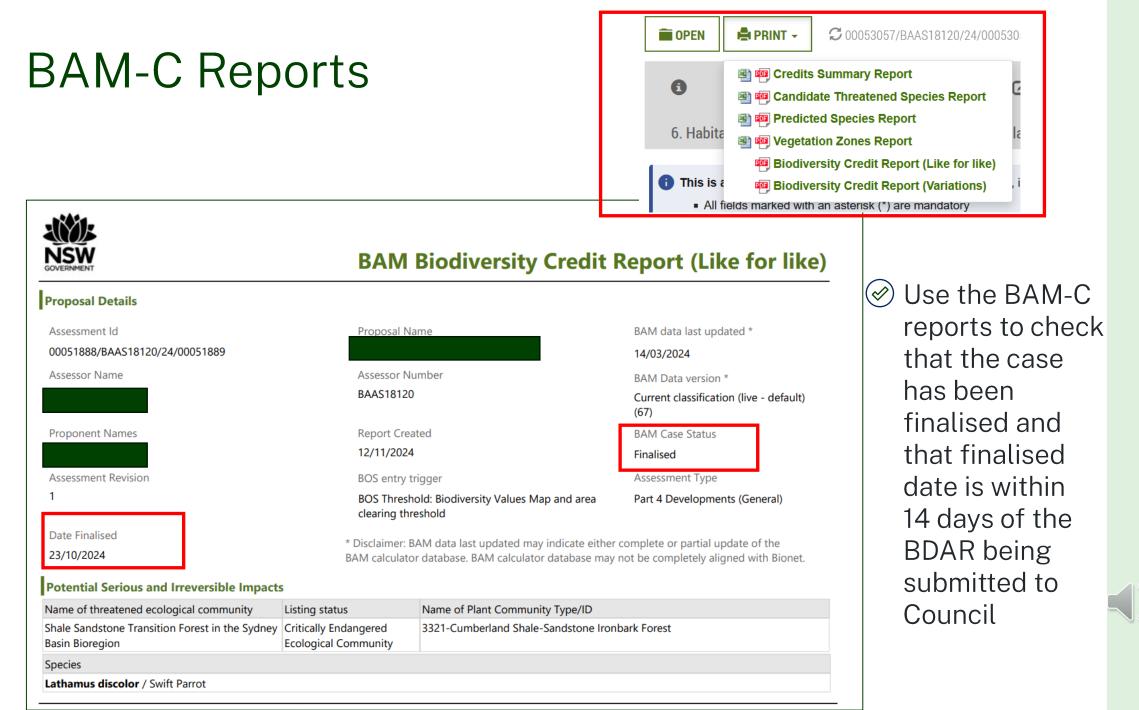


6 1	I. Assessment details 🕑	2. Site context 🖸	3. Vegetation 🕑	4. Habitat suitab	ility: Predicted 🕑	5. Habitat suitability: Can	didate 🗹 🛛 6. Habita	it survey 🕑	7. Credits 🕑	8. Credit classes 🕑	9. Price 🕑		
Note: You sh	 This is an informative message. No specific action is required, it's just useful advice. Note: Despite the biodiversity credit output displayed for any EPBC Act only listed entity, biodiversity credits cannot be created or traded under the NSW biodiversity offsets scheme and payments cannot be made into the Biodiversity Conservation Fund for any EPBC Act only listed entity. You should contact the Commonwealth Department of Agriculture, Water and Environment as the relevant agency for meeting any requirements of an EPBC Act approval. * EPBC Act only listed entity means a 'threatened species' or 'threatened ecological community' that is listed under the Environment Protection and Biodiversity Conservation Act 1999 (Cth) but not listed under the Biodiversity Conservation Act 2016 (NSW) (BC Act). 												
Ecosystem cr	cosystem credits for plant communities types (PCT), ecological communities & threatened species habitat												
Zone	Vegetation zor	e name Vegetation int	egrity loss Area	s	ensitivity to loss	Sensitivity to loss(Justification)	Species sensitivity to gain class	Biodiversity weighting		Potential SAII	Ecosystem credits		
Cumberland	Shale-Sandstone Ironbark For	est											
1	3321_Zone_3	66	0.5 hect		ery High Sensitivity to	Biodiversity Conservation Act listing status	High Sensitivity to Gain	2.5	1	Ггие	21		
											Subtotal: 21		
											Total: 21		
Species credit	ts for threatened species												
Vegetation zo	Habitat condit (vegetation int loss		Sensitiv		Sensitivity to oss(Justification)	Sensitivity to gain	Sensitivity to gain(Justification)	Biodiversity weighting		Potential SAII	Species credits		
Acacia bynoe	eana / Bynoe's Wattle (Flora)												
3321_Zone_3	66	0.5 hectares	High Se	-	liodiversity Conservation ct listing status	High Sensitivity to Gain	Quantity class of viable seeds produced	2.00	F	False	16		
											Subtotal: 1		

Credit classes (Tab 8)



	9	1. Assessment details 🖸	2. Site context 🗹	3. Vegetation 🕑	4. Habitat suitability: Predicted 🖸	5. Habitat suitat	bility: Candidate 🕑	6. Habitat survey 🗹	7. Credits 🗹	8. Credit classes 🗹	9. Price 🕑				
0	 This is an informative message. No specific action is required, it's just useful advice. Note: Despite the biodiversity credit output displayed for any EPBC Act only listed entity, biodiversity credits cannot be created or traded under the NSW biodiversity offsets scheme and payments cannot be made into the Biodiversity Conservation Fund for any EPBC Act only listed entity. You should contact the Commonwealth Department of Agriculture, Water and Environment as the relevant agency for meeting any requirements of an EPBC Act approval. * EPBC Act only listed entity means a 'threatened species' or 'threatened ecological community' that is listed under the Environment Protection and Biodiversity Conservation Act 1999 (Cth) but not listed under the Biodiversity Conservation Act 2016 (NSW) (BC Act). 														
Eco	cosystem credit classes														
Ecos	cosystem credit summary														
PC	T				TEC				Area	HBT C	r	No HBT Cr	Credits		
332	21-Cumb	erland Shale-Sandstone Ironbark	Forest		Shale Sandstone Transition Forest in the Sydn	ey Basin Bioregion			0.5	21		0	21		
		es for 3321													
LIKE	for-like	options													
TE	С					HBT	Credits I	BRA region							
	is include	stone Transition Forest in the Sydi is PCT's:	ney Basin Bioregion			Yes		Cumberland , Burragorang, Pittwat	or		te.				
Spec	ies cre	edit classes													
Specie	es credit	t summary													
Spec	ies						Vegetation Zone/	s names			Area / Count		Credit		
Aca	acia byn	oeana / Bynoe's Wattle					3321_Zone_1				0.5		10		



Reallocating cases for assessor edits

Case 00052782 Type Status Development Submitted to Consent Authority for Review		Send Case Back To Assessor Submit for DPIE Review		To reallocate a case to the assessor, press the "Send Case
Additional Information		Status		Back To Assessor" button
reports		Submitted to Consent Authority for Review	\bigcirc	A 114 41
Description		Contact Person on Register	(Assessor edits the
Contact Name EA BAM		Pending credits to appear on Register?		case as a new
DA Number/Major Projects ID®		Last Updated by Assessor		revision and
DA2024/652				resubmits case
Credit Outcome				
				Can be edited and
Priority		Application Origin		
Medium	. sent	Web		resubmitted as
		Web Email	often as requ	



Upload Files

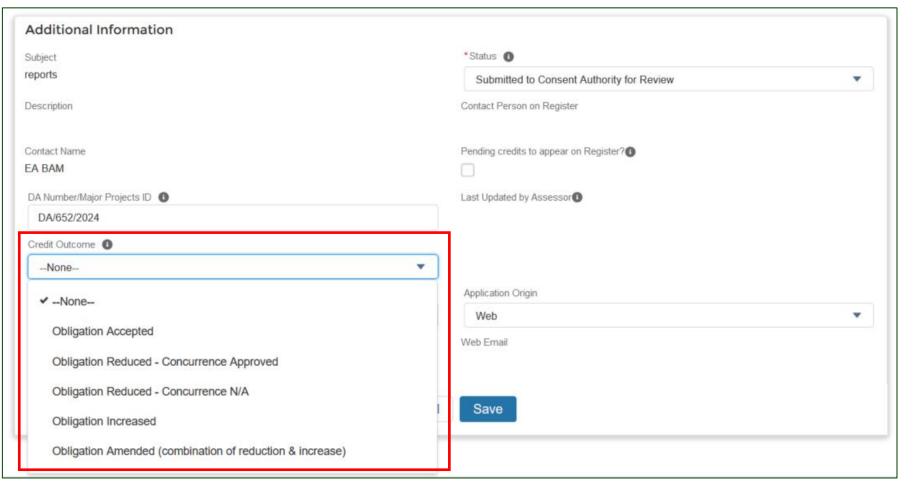
Adding a DA number in BOAMS



010

Case 00052782		Send Case Back To Assessor	Submit for DPIE Review	
Type Status	Daview			
Additional Information	Keview			Enter D
Subject		Status		
reports		Submitted to Consent Authority for Review		
Description		Contact Person on Register		
Contact Name EA BAM		Pending credits to appear on Register?		
DA Number/Major Projects ID DA/652/2024	, d'i	Last Updated by Assessor		
Credit Outcome Obligation Accepted	8			
	. Ant			
		Application Origin Web		
Priority Medium	. Mart	Mob	. Mark	

Confirming the credit obligation

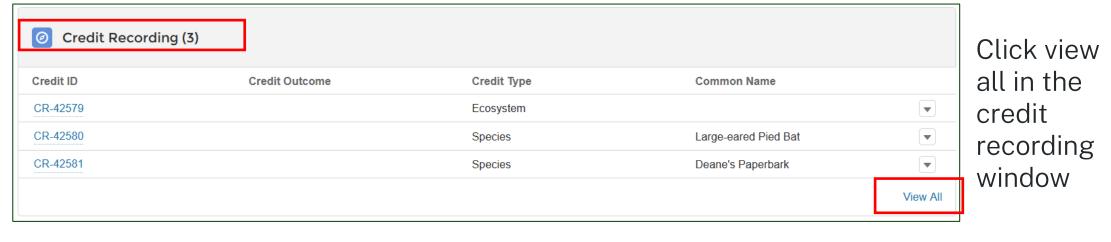


Concurrence for a reduced credit obligation cannot be sought in BOAMS. Concurrence from the Department must be granted for Part 4 local development before a credit obligation is reduced in BOAMS.





Editing the credit obligation



		> 00053540 it Recordin	q													Select "Edit" f
		Sorted by Credit ID		v seconds ago										X	\$ • C' Y	drop d
-		Credit ID ↑ ∨	Credi 🗸	Credit Ty 🗸	Common Name	\sim	Status	\sim	Ap ∨	Reas	~ Ap	pr ∨	Asse N	Avail	~	for eac
	1	CR-42579		Ecosystem			Assessed				38		38	38		credit
	2	CR-42580		Species	Large-eared Pied Bat		Assessed				46		46	46	Edit	obligat
	3	CR-42581		Species	Deane's Paperbark		Assessed				46		46	46	•	to advi
																the cre



Select "Edit" from drop down for each credit obligation to advise of the credit outcome

1100

Editing the credit obligation

Credit Recording	
Credit Outcome	Approved Credit Obligation
Obligation Increased	30 .
None Obligation Accepted Obligation Reduced - Concurrence A	Reason for Credit Change
Obligation Reduced - Concurrence N/A	Credit Type Species
Assessed	
Case 00053058	
Related Application	
Related Parent Case 00053057	
Credit Holding	
Credit Transaction	
Assessed Credits 20	
Region Details	
IBRA Region Sydney Basin Cancel	Save

For each obligation being amended:

- Advise of the credit outcome
- Enter the approved credit obligation
- Enter the reason for the change





Notifying the department of an offset obligation and DA approval via BOAMS

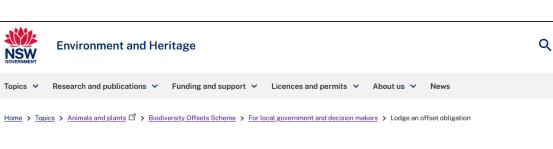
Case 00021165	Send Case Back To Assessor Submit for DPIE Review
Pee Status evelopment Submitted to Consent Authority for Review	
Additional Information	
Subject Test DA July 2020	Status Submitted to Consent Authority for Review
	Contact Person on Register
Description	onder of on register
Contact Name EABAM ASSESSOR	Pending credits to appear on Register?
Contact Name	
Contact Name EABAM ASSESSOR DA Number	Pending credits to appear on Register? Last Updated by Assessor
Contact Name EABAM ASSESSOR DA Number DA2024/652 Credit Outcome Obligation Accepted	Pending credits to appear on Register? Last Updated by Assessor 22/07/2020 2:16 PM
Contact Name EABAM ASSESSOR DA Number DA2024/652 Credit Outcome	Pending credits to appear on Register? Last Updated by Assessor



If consent is
granted to the DA,
login into BOAMS
and upload a copy
of the Notice of
Determination into
the Attachments
window for the
case and click
'Submit to DPIE for
Review'.

Upload Files

Notifying the department of an offset obligation external to BOAMS



Lodge an offset obligation

NSW

Topics V

To monitor the operation of the Biodiversity Offsets Scheme, the department asks all decision makers to notify it of the determination of every development or activity to which the scheme applies.

https://www2.environment.nsw.gov.au/topics/animals-and-plants/biodiversity-offsets-scheme/local-government-and-decision-makers/lodge-offsetobligation



Department of Climate Change. Energy, the Environment and Water

Title

Notification of Determination

Biodiversity Offsets Scheme

Project details				
Assessment ID (from credit report)	Click or tap here to enter text.			
Proponent name	Click or tap here to enter text.			
Development assessment (DA) number	Click or tap here to enter text.			
Consent authority contact	Click or tap here to enter text.			
Consent authority phone number	Click or tap here to enter text.			
Local Government Area	Click or tap here to enter text.			

Please attach the following documentation:

- Notice of determination with conditions of consent
- BAM Calculator credit summary report (can be found appended to the Biodiversity Development Assessment Report)





If a development application is refused or withdrawn

- Add the development application case number and notify the Department via the BOS Help Desk at <u>BOS.helpdesk@environment.nsw.gov.au</u>. Please specify the BOAMS case number and DA outcome in the email.
- The Department will then mark the case as either refused or withdrawn.



Q&A

If you have any questions relating to this webinar, please submit them to the BOS Help Desk at BOS.helpdesk@environment.nsw.gov.au.

